



Quality Management Policy

Policy Statement:

HF Recycle Limited is committed to delivering products and services that meet or exceed customer expectations. We strive for continuous improvement in our processes, products, and services to enhance customer satisfaction and maintain the highest level of quality. This Quality Management Policy outlines our commitment to quality and sets forth our principles for effective quality management.

1. Customer Focus:

a. We are dedicated to understanding and meeting the needs and expectations of our customers. We actively seek feedback, listen to customer concerns, and take appropriate actions to address them.

2. Quality Objectives:

a. We establish quality objectives that are measurable, achievable, and aligned with our strategic goals. These objectives drive our efforts to enhance quality, customer satisfaction, and overall business performance.

3. Process Approach:

a. We adopt a process approach to ensure effective planning, implementation, and control of our operations. We define and document our key processes, monitor their performance, and take corrective actions when necessary.

4. Continuous Improvement:

a. We foster a culture of continuous improvement throughout our organization. We encourage employees to identify opportunities for improvement, propose innovative ideas, and participate in quality enhancement initiatives.

b. We use performance indicators, customer feedback, and data analysis to measure and monitor our quality performance. We apply systematic problem-solving techniques to address issues and prevent their recurrence.

5. Quality Assurance:

a. We implement quality assurance measures to ensure that our products and services consistently meet or exceed the defined quality standards. We establish and maintain documented procedures, guidelines, and controls to support quality assurance activities.

6. Supplier and Partner Collaboration:

a. We collaborate with our suppliers and partners to ensure the quality of inputs,

materials, and services. We establish mutually beneficial relationships based on trust, transparency, and shared quality objectives.

b. We evaluate and select suppliers and partners based on their ability to meet our quality requirements and provide ongoing performance feedback to drive improvement.

7. Employee Engagement and Competence:

a. We invest in the development and engagement of our employees to enhance their knowledge, skills, and competence. We provide appropriate training, resources, and opportunities for personal growth to enable them to contribute effectively to quality management.

8. Risk-Based Thinking:

a. We adopt a proactive approach to identify and manage risks that could affect the quality of our products and services. We assess risks, develop mitigation strategies, and incorporate risk management into our decision-making processes.

9. Regulatory Compliance:

a. We comply with all applicable laws, regulations, and industry standards related to quality management. We stay updated on changes in regulatory requirements and ensure that our processes and practices align with these standards.

10. Documented Information:

a. We establish and maintain appropriate documented information, including quality policies, procedures, work instructions, and records. This information is accessible, up to date, and communicated to relevant employees.

Responsibility:

The responsibility for implementing and maintaining this Quality Management Policy rests with the management team of HF Recycle Limited. All employees are expected to support and adhere to the principles outlined in this policy.

By signing below, I acknowledge that I have read and understood the HF Recycle Limited Quality Management Policy and agree to comply with its principles and requirements.



Mr. Vrushabh Jadav

Recycling Plant General Manager, HF Recycle Limited.

Date: 01/10/2021